



**MUTUAL TRADING CO., INC.**

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To Our Valued Customers:

Due to the coronavirus COVID-19 outbreak, your retail food and foodservice industries have been hit hard under the sudden restrictions limiting your operation. I'm sure that the changes have been difficult as you adapt to new routines and face some tough decisions.

Mutual Trading, as one of a number of Japanese and Asian specialty suppliers, is standing by to support you through this period of business disruption and heightened anxiety. We are open for business, ready to assist you during this public health crisis.

Our staff has been maintaining uninterrupted communication with clients and suppliers. For the dine-in restaurants adopting new take-out programs, our sales team is prepared to help answer inquiries on product options. The logistics team will deliver your goods albeit some scheduling adjustments for which we ask for your understanding.

There is nothing more important than your good health and safety, therefore, our sales and support staff will be in close touch with you via phones/texts/e-mails until conditions become safe for personal visits once again. Here at the corporate site, warehouse and office members are practicing good hygiene procedures as well as social distancing so that we can remain healthy at the workplace.

As we all endure this hardship together, Mutual Trading will strive to remain as your reliable source for Japanese food related products. I extend my appreciation for your support.

Please remain safe and healthy,

Masatoshi Ohata, President and CEO  
MUTUAL TRADING CO., INC.